

Clean and Proud Plan – Bestwood Ward

Strategic Service Plan Priority: Further Improve the Management of Nottingham’s Public Realm June

Ref	Location	Concern	Evidence	Action	Lead Officer/partners	Resource implication	April update	May update	June update
THEME –Untidy Gardens.									
BS	<p>Management of untidy Gardens</p> <p>Priority of local Citizens & Councillors</p> <p>Bestwood Estate & Top Valley – Priority Areas</p>	<p>Ability to tackle privately owned/ private landlord properties with overgrown hedges/untidy gardens consistent with the enforcement of NCH properties</p>	<p><u>Data</u></p> <p>Estate Assessment Results – Star standard (provided by NCH)</p> <p>Ward Walk’s</p> <p>Estate inspection</p>	<p>Establish location and number of untidy gardens – Review with NCH estate inspections at NATs and Tasking</p> <p>Local CPOs to visit the property and ask the resident (of whatever tenure) to do something about it, assess if there are any community care needs, offer support and guidance such as community tool hire.</p> <p>Return with a Letter Before Action threatening legal or tenancy action</p> <p>Action by Public Health for private sector / right to buy / HMOs or action by NCH for our tenants including Garden Injunctions Court Action</p> <p>Clearance by City Services and bill to resident</p> <p>Review at most appropriate meeting (tasking or NATs) NSEM & NM will decide and implement</p>	<p>NAT, Supervisors NSEM & HPM</p> <p>CPO</p> <p>CPO & HPM</p> <p>Public Health Public realm Team</p> <p>Supervisor Public realm Team</p> <p>NSEM & NM</p>			<p>May 2010</p> <p>June 2010</p> <p>July2010</p> <p>Dependant on outcome</p> <p>Dependant on outcome</p> <p>Ongoing</p>	<p>Two gardens identified and are in the process through NATS</p>
THEME – Support un-adopted Estate, High Pavement Site (400 Homes)									
BS	<p>Support un-adopted Estate (400 houses) High Pavement Site</p> <p>Priority of local Councillors</p>	<p>Improve the appearance of estate</p> <p>Solution focused approach through networking, coordinating with the main four developers to bring estate up to adoption standard to enable further adoptions, thus</p>	<p>Councillors</p> <p>Ward Walk’s</p> <p>Estate inspection</p> <p>Citizens</p>	<p>Coordinate all residents concerns regarding on going environmental issues April 2010</p> <p>Feedback on a continuous basis – ongoing</p> <p>Coordinate meeting with the four developers to discuss the contractor’s responsibilities and</p>	<p>NEM and NAT officer</p> <p>NSEM and NAT officer & Supervisor</p> <p>NSEM, NM, planning officer Neighborhood</p>	<p>Time</p> <p>Time</p> <p>N/A</p>		<p>May 2010</p> <p>On going</p> <p>Scheduled for May 2010 Awaiting reply</p>	

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		providing services (cleansing, grounds)		also the council responsibility regarding issues in this estate – May 2010 Establish if any funds are available to assist with maintenance?	manager NEM NSEM	Unable to cost to date		from developers Next Chairs Meeting	Funding has been ascertain by Alvin Henry and cleaning of this Estate commend on 10 June 2010 (every fortnight)
THEME – Improve Overall Estate Cleanliness and appearance of all adopted internal footpath.									
BS	Improve overall estate cleanliness and appearance of all adopted internal footpath Links to - Clean Streets – cleanest big city (Manifesto/Council Plan Highest Priority/Portfolio Holder priority)	Lack of information to Citizen regarding the cleansing schedule for internal footpaths. Improve the appearance of all adopted internal footpaths on the Bestwood Estate Solution focused approach through and the creation of an agreed working schedule that meets the needs for internal footpath Resource will be provided from within area	Councillors Ward Walks Estate Inspections	Consult with Members, Tenants & Residents NSEM to review data, comments from consultation and problem areas identified and create a new working schedule for City Services employees Supervisor to ensure the day to day work is completed and recorded appropriately and monthly. City service to review against NI 195 and Citizens – amend if needed?	NSEM and NAT officer & Supervisor NSEM Local Supervisor NSEM & Local Supervisor	Officer Time Officer Time Officer Time Officer Time		May 2010 Continually ongoing NSEM to review at 121 Continually ongoing	Continually monitoring employees and consulting with Citizens
THEME – Bins on Streets									
BS	Reduction of Bins located on the Open Highway	Actions required to reduce the impact of household wheelie bins and contaminated	<u>Data</u> Confirm Bin fires (Arson	Waste Management to make available additional crew for one month to manage/empty contaminated wheelie bins	Paul Marshall & Alvin Henry	N/A			

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	<p>Linked to - Clean Streets cleanest big city (Manifesto/Council Plan Highest Priority/Portfolio Holder priority)</p> <p>Priority Areas</p> <p>Leiston Gds</p> <p>Rees Gds</p> <p>Kyle View</p> <p>Reduction of Bins located on the Open Highway (Cont.)</p>	<p>bins on streets</p> <p>This will allow City Services to provide a better cleansing service that will be more effective/ efficient. This will also improve the areas for the residents providing them with a cleaner environment</p> <p>After Waste Management have emptied these bins on the open highway there needs to be a sustainable approach to managing this problem. Checking data from below the relevant officers will apply the following actions</p>	<p>Task Force) – NFR</p> <p>Ward Walks Estate Inspections</p>	<p>across Bestwood .</p> <p>Utilise local supervisor to identify locations of contaminated bins – By 10 May, afterwards they will report any bins abandon after they have been emptied.</p> <p>Establish location of wheelie bin/s. Review with Waste Management or CPOs - if being managed?</p> <p>Local Supervisor, CPOs or recycling Officer to visit the property and ask the resident to do something about it, assess if there are any needs, offer support and guidance – change of service? (pull out & in assistance)</p> <p>Return with a letter before action threatening legal action</p> <p>Set-up Meeting with Waste Management & Legal regarding action around section 46</p>	<p>All Local ward Supervisor</p> <p>NAO, Supervisors & HPM</p> <p>Local Supervisor, CPOs & recycling Officer</p> <p>CPO & HPM</p> <p>Alvin Henry</p>	<p>N/A</p> <p>N/A</p> <p>N/A</p> <p>Work with legal & W. Management prior to this action</p> <p>N/A</p>		<p>Start from 10 May</p> <p>Will be ongoing after 10 June 2010</p> <p>When needed</p> <p>Dependant on outcome from above</p>	<p>Completed on 4 June</p> <p>Checked Leiston Gds, Rees Gds & Kyle View – No bin located on streets</p>
THEME – Fly tipping									
BS	Reduction in fly tipping in the	Rubbish being fly-tipped over the back	Identify hotspots to	Education To make all sections of the	City services Public realm &	N/A		Continually ongoing	

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	<p>local Ward – Education</p> <p>Linked to - Halving incidents of fly-tipping (Manifesto/Council Plan/Portfolio Holder priority)</p> <p>Priority Areas</p> <p>Hucknall Lane, Land between City Hospital and Leen Valley, Padstow & Eastglade school field</p>	fences of properties bordering the land. Causing an eyesore on most sites identified.	<p>embark upon.</p> <p>NI 195</p> <p>Confirm reporting</p> <p>Employees & Fly capture sheets</p>	<p>community aware of the consequences of fly tipping and potential penalties where fly tippers are caught at officers appropriate meetings</p> <p>To raise awareness of duty of care responsibilities in relation to transfer of waste for householders at TRA</p> <p>Trade waste notice visits to all local business around Hotspot areas – Ensuring they are disposing their rubbish appropriately</p>	<p>Emma King</p> <p>NAO, Supervisors NSEM & Enforcement officers Emma King</p> <p>NSEM & Enforcement officers</p>	<p>N/A</p> <p>Officer Time Out of hours working</p>		Continually ongoing	
THEME – Fly tipping									
BS	<p>Reduction in fly tipping – Promotion</p>	Linked to above		<p>Education</p> <p>Locally raise awareness of successful actions against fly tippers through media releases</p> <p>Raise awareness of free bulky waste collection service to all households & Big Summer clean with TRAs</p> <p>Promote free bulky collection service in all known local leaflets</p>	<p>Emma King, NAO & Supervisor</p> <p>NAT, TRA Supervisor, NSEM & waste Management Supervisor</p>	<p>Officer Time</p> <p>Officer Time Out of hours working</p> <p>Free</p>		Continually ongoing	Continually ongoing
THEME – Fly tipping Enforcement									
BS	<p>Reduction in fly tipping in the local Ward – Enforcement</p> <p>This will be</p>	To monitor fly tipping trends within the Neighbourhood to enable better targeting of enforcement activity	<p>NI 195</p> <p>Confirm/ Citizens reporting</p> <p>NCC Fly</p>	<p>Enforcement</p> <p>To investigate fly tips for evidence that could lead to enforcement Action.</p>	<p>City Services – ALL, Public realm & Enforcement Team</p> <p>Enforcement</p>	<p>N/A</p> <p>N/A</p>		Continually ongoing	Continually

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	applied to sites Identified as hotspots concerns		capture Data	<p>To make enquiries regarding vehicles suspected of being involved in fly tipping.</p> <p>To share details of vehicles suspected of involvement with fly tipping with other local authorities through the national Flycapture Database, and with Nottinghamshire Police</p> <p>To use covert surveillance equipment at known fly tipping hot-spots in order to gain evidence.</p>	<p>Team</p> <p>Enforcement Team, Supervisor & NSEM</p> <p>NSEM & Public realm Team</p>	<p>N/A</p> <p>N/A</p>		<p>ongoing</p> <p>Continually ongoing</p> <p>Continually ongoing</p>	
THEME –Fly Tipping - sustainability									
BS	<p>Reduction in fly tipping in the local Ward – Sustainability</p> <p>This will be applied to the five sites Identified as hotspots concerns</p>	Solution focused approach through networking and working in Partnership with landowners.		<p>Sustainability</p> <p>Establishing employees or Community Payback Operatives to carry out clean-ups as quickly as possible. City services will work with community partners, other departments and landowners to try and make the site secure to impede from happening again</p>	NAO, NSEM & appropriate agencies	Funding will have to be applied for if land belongs to NCC & time to work with private landowners			
THEME – Dog Fouling (DF)									
	<p>Tackling Dog fouling on Beckhampton Rd</p> <p>Links to - Clean Streets – cleanest big city (Manifesto/Council Plan Highest Priority/Portfolio Holder priority)</p>	<p>Dog fouling on routes to schools, dogs let loose. Links with Councillors’ priorities and City-wide initiative.</p> <p>Solution focused approach through networking,</p>	<p>NI 195 Councillors Confirm/ Citizens reporting</p> <p>NCC Fly capture Data</p>	<p>NSEM to write action Plan to deal with this issue for the week of action in Bestwood commencing 12 July 2010. Action plan will incorporate new Bins, promote awareness, Raise awareness, Poover, Bags and poop scoops & schools etc</p>	Alvin Henry				

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		coordinating with Dog wardens, CPOs and residents							